

+351 **965 442 205** info@derpauloferreira.com Madeira Island, Portugal www.derpauloferreira.com



SUMMARY

- 10+ years leading product design, UX/UI, and brand strategy for startups and established companies.
- CDO & Creative Marketing at <u>Yacooba Labs</u>: spearheading market research, design systems, and branding strategies, resulting in a 25% increase in user retention in 2024.
- Creative volunteer at <u>TEDxMadeira</u> and co-organizer of the Madeira Blockchain Conference.
- Member of the <u>Clube de Criativos de Portugal</u> (CCP) and the Art Directors Club of Europe (ADCE), member n° 1059.

WORK EXPERIENCE

Chief Design Officer, Digital Product Designer & Creative Marketing Yacooba Labs · Jan 2021–Present

- B2B and B2C digital product creation, including projects with <u>Yacooba</u> – Secure Tickets for All, <u>Madeira Blockchain</u>, <u>fourt.io</u>, <u>CIIMAR</u>, Fórum Oceano, Portugal Blue Digital Hub, <u>Yamaha Europe</u> – <u>MySea</u>, Festival F, Filme Filme, and <u>eGamesLab Portugal</u>.
- Conduct market research and data analysis to understand customer needs and guide the product roadmap.
- Prototype interactive solutions for rapid concept validation.
- UX Design: develop intuitive experiences, conduct usability testing, and iterate based on user feedback.
- Visual Design: create functional and appealing user interfaces aligned with brand guidelines.
- Information Architecture and Interaction Design to structure content and define product responses to user actions
- Develop and maintain Design Systems to ensure consistency and scalability.
- Branding & Identity: define and update visual identity, content strategy, and accessible design.
- Cross-functional collaboration with developers, PMs, and stakeholders following agile methodologies.
- Monitor post-launch metrics and performance, adjusting features to optimize product success.

Digital Product Designer (Freelancer) Brightcove · Sep 2020–Dec 2020

- I joined the design team, strengthening UX, UI, and product design capabilities for international TV app brands.
- I developed prototypes and interfaces for multiple platforms (smart TVs, webOS, Tizen, and Android TV), ensuring a consistent experience.
- I collaborated with engineering teams to implement innovative solutions, optimizing user flows and reducing error rates by 15%.
- I contributed to user research workshops and usability testing, gathering key insights that drove user-centered design improvements.

Digital Product Designer and Creative Director (Freelancer) Multiple Clients \cdot Oct 2017–Feb 2021

- Product & UX/UI Design: Interactive prototypes and interfaces for sports scouting (<u>Athleads</u>) and other digital systems, reducing iteration cycles by 25%.
- Web & SEO Automation: Development of WordPress websites with SEO strategies and automation, resulting in a 30% increase in organic traffic.
- Social Media & Paid Traffic: Planning and management of social media campaigns and paid traffic boosting engagement by 20%.
- Clients & Industries: TikSense, TedxMadeira, TV App Agency, IESolutions Portugal, AirNav Systems, Lim9, MuCodes, One Line Design spanning media, sports tech, aviation and entertainment.

Art Director & Senior Designer Publinsular · Oct 2014–Sep 2017

- Collaborated with major regional brands in the hospitality, healthcare and political sectors, developing graphic design, web design and user interface design for integrated campaigns.
- Managed print production and billboard assembly, ensuring quality and meeting deadlines.
- Created visual and photographic content for social media management, increasing engagement by +15% by humanizing brand communication.

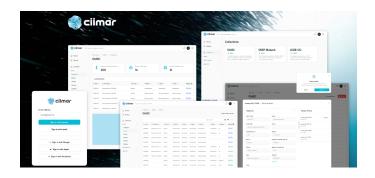
EDUCATION

- Postgraduate in Business Design & Leadership IADE · Nov 2023–Jul 2024
- Product & UX Design Leadership · UX & UI Design
 EDIT. Disruptive Digital Education · Jan 2022 Jul 2024
- Courses: Product Design Lead · UX Manager · Senior Product
 Designer · UX Director · Product Manager · UX Consultant · UX
 Researcher · Chief Product Officer · Innovation and Design Thinking
 Leader · Agile Management in practice with Scrum and others.

 Check my linkedin Licenses and certificates.
- Bachelor in Art & Design
 University of Madeira · Sep 2011 Jun 2014

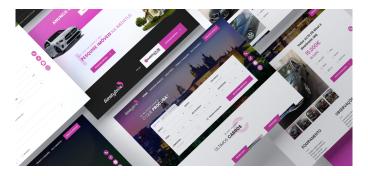
SKILLS AND INTERESTS

- Languages: Portuguese (Native), English (B1+) & Spanish (B2)
- Design and Prototyping: Figma, Sketch, Adobe XD, Proto.io, Protopie, Axure RP, Balsamiq, Flinto, InVision, Marvel, MockFlow, Mockplus, RapidUI, UXPin, Principle, Atomic, Origami
- Adobe & Affinity Creative Suite: Adobe Illustrator, InDesign, Photoshop, Photoshop Lightroom, Premiere Pro, After Effects, Audition, Dreamweaver, Flash; Affinity Design, Photo, Publisher
- 3D, Motion Graphics & Print: Cinema 4D, 3ds Max, Rhinoceros 3D, FlexiPRINT HP Latex 330, Rasterlink Pro Series
- Audio & Music Production: Ableton Live, Pioneer, Rekordbox
- Web & Development: Webflow, Wordpress & Figma Site
- Workflow & Collaboration: FigJam, Miro, Github, Asana, Abstract, Zeplin, Mantis, Microsoft Office, Primavera Starter







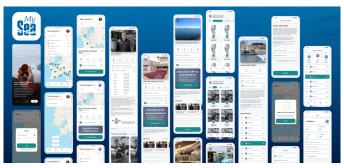




















Combining strategic vision, creative leadership, and technical expertise to inspire teams in crafting memorable, data-driven digital experiences. Ready to propel your next project and achieve extraordinary results. Let's talk?











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